

At LGIS we understand that better management of the return to work process after a worker has suffered an injury, is linked with less time off work and less impact on the injured worker. The aim of our injury management services is to assist our local government members to return their workers quickly and safely back to the workplace after illness or injury.



LGIS injury management consultants are available to provide assistance, education, advice and support to ensure you are meeting your legislative responsibilities and providing the highest standard of injury management support for injured workers.

How can LGIS injury management consultants assist you?



Introduction to Injury Management (IM)

Training, support and mentoring can be provided to employers that are new to workers compensation and injury management including:

- Procedures for lodging and managing claims
- The key principles of injury management
- Roles and responsibilities
- Steps for managing return to work



Injury management system

All employers are required to establish an injury management system. An injury management system is a written description of the steps to be followed when there is an injury in the workplace.

The LGIS manual 'Your guide to injury management' is an essential tool to support you in the effective application of injury management strategies and processes.

LGIS injury management consultants can assist with development and/or review of your injury management system, policies and procedures.



Injury management file reviews

Regular meetings can be arranged to discuss any current workers compensation claims and strategies for return to work. File reviews provide an excellent opportunity for LGIS, your local government and other key stakeholders to work together to achieve the best outcome possible.

Early intervention is one of the most critical factors in achieving positive return-to-work outcomes and reducing the impact of injury and illness in the workplace.

Early intervention assistance

Early intervention assistance can be provided for appropriate workers compensation claims e.g., worker is unfit or assistance is required to develop a return to work program (RTWP).

Assistance includes:



- 1 LGIS Injury Management Consultant (IMC) to visit your local government and meet all parties involved within five days of assistance being requested.
- 2 Conduct (as required) a worksite assessment, support your local government to develop suitable RTWP and attend GP case conference.
- 3 Follow-up to confirm if further assistance is required.
- 4 If claim progresses and further assistance is required, LGIS may arrange referral to a Workplace Rehabilitation Provider (WRP).
- 5 Your LGIS IMC is available to provide follow up support as required until the worker has returned to work in line with medical certification.



Worksite assessment / Job task analysis / Job dictionary

An assessment of a worker's job can be conducted, to provide information regarding the physical requirements of the worker's role.

This information is useful in the development of a RTWP and to provide to an injured worker's GP, as they may not have a great understanding of the worker's usual duties and often solely rely on the worker's interpretation.



Training: the role of team leaders and supervisors in return to work

Supervisors and team leaders have a significant role to play in returning an injured worker back to work.

The training session delivered by LGIS IMC will cover the key principles of injury management and the supervisors/team leaders role in a successful return to work.

When requested, guest speakers can be arranged including an occupational physician and/or workplace rehabilitation provider.



Education to GP / medical centre

LGIS injury management consultants can provide education to your local GP / medical centre regarding injury management and the role of the GP in the injury management process including:

- ▶ Who are LGIS?
- ▶ Certificates of capacity
- ▶ Communication with key stakeholders
- ▶ Health benefits of work
- ▶ Promotion of WorkCover WA *gpsupport* website



Presentation to Chief Executive Officer / senior management

A presentation or meeting can be conducted to senior management outlining your local government's current injury management statistics, comparison with benchmark groups and discussion of specific claims.

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For more information please contact your LGIS injury management consultant on (08) 9483 8888.

The information in this document is of a general nature only and does not constitute legal advice. You should discuss the above information and your particular circumstances with your advisors before making any decisions.